## Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.

## 1A. Continuum of Care (CoC) Identification

## Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

## Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at:
https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/\#nofa-and-notices

## 1A-1. CoC Name and Number: LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

1A-2. Collaborative Applicant Name: HOPE Connections, Inc.

1A-3. CoC Designation: CA

1A-4. HMIS Lead: HOPE Connections, Inc.

## 1B. Continuum of Care (CoC) Engagement

## Instructions:

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https://www.hudexchange.info/program-support/my-question/
Resources:
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## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

## 1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

1. participated in CoC meetings;
2. voted, including selecting CoC Board members; and
3. participated in the CoC's coordinated entry system.

| Organization/Person | Participates in CoC Meetings | Votes, including selecting CoC Board Members | Participates in Coordinated Entry System |
| :---: | :---: | :---: | :---: |
| Local Government Staff/Officials | Yes | Yes | No |
| CDBG/HOME/ESG Entitlement Jurisdiction | Yes | Yes | Yes |
| Law Enforcement | Yes | Yes | No |
| Local Jail(s) | No | No | No |
| Hospital(s) | Yes | Yes | Yes |
| EMS/Crisis Response Team(s) | No | No | No |
| Mental Health Service Organizations | Yes | Yes | Yes |
| Substance Abuse Service Organizations | Yes | Yes | Yes |
| Affordable Housing Developer(s) | No | No | No |
| Disability Service Organizations | Yes | Yes | Yes |
| Disability Advocates | Yes | Yes | No |
| Public Housing Authorities | Yes | Yes | Yes |
| CoC Funded Youth Homeless Organizations | Not Applicable | No | No |
| Non-CoC Funded Youth Homeless Organizations | Yes | Yes | Yes |
| FY2019 CoC Application | age 3 |  | 17/2023 |


| Youth Advocates | No | No | No |
| :--- | :--- | :--- | :--- |
| School Administrators/Homeless Liaisons | Yes | Yes | Yes |
| CoC Funded Victim Service Providers | Not Applicable | No | No |
| Non-CoC Funded Victim Service Providers | Yes | Yes | Yes |
| Domestic Violence Advocates | Yes | Yes | No |
| Street Outreach Team(s) | Yes | Yes | Yes |
| Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates | Yes | Yes | Yes |
| LGBT Service Organizations | Yes | Yes | Yes |
| Agencies that serve survivors of human trafficking | Yes | Yes | No |
| Other homeless subpopulation advocates | Not Applicable | No | No |
| Homeless or Formerly Homeless Persons | Yes | Yes | Yes |
| Mental IIIness Advocates | Yes | Yes | No |
| Substance Abuse Advocates | Yes | Yes | No |
| Other:(limit 50 characters) |  |  |  |
| Non-profit Healthcare Providers | Yes | Yes | No |
|  |  |  |  |
|  |  |  |  |

## 1B-1a. CoC's Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

## Applicants must describe how the CoC:

1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2. communicates information during public meetings or other forums the CoC uses to solicit public information;
3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF.
(limit 2,000 characters)
5. The CoC Board is comprised of two representatives from each of the following Sub-population Network Groups: Behavioral Health, Veterans, Medical/Dental, Family/Youth (includes victim service providers),
Education/Employment/Benefits, Re-Entry, Homeless/Formerly Homeless, Emergency Services, and Homeless Prevention. The Sub-Population Networks elect their own representatives to the Board. This ensures that on the Board level, opinions are considered from a broad array of organizations and individuals.
6. The CoC communicates information and solicits input at monthly public CoC Meetings, through an email list distributed to hundreds of individuals, and CoCwide surveys.
7. Information gathered in public meetings is brought to the CoC Board when improvements are being made to the system policies and procedures which guide the way the CoC approaches preventing and ending homelessness. 4. The CoC ensures effective communication with individuals with disabilities through collaborations with local agencies such as Louisiana Association of the Blind and the Phillips Deaf Action Center, where interpreters and assistants can be called as needed. Catholic Charities provides translation services for nonEnglish speaking individuals, and the CoC provides all documents in printed form and electronic form for those who use adaptive computer monitors.

## 1B-2. Open Invitation for New Members.

## Applicants must describe:

1. the invitation process;
2. how the CoC communicates the invitation process to solicit new members;
3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
4. how often the CoC solicits new members; and
5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC. (limit 2,000 characters)
1.The CoC sends out a public notice by email each month to hundreds of recipients describing the topic of that month's CoC Public Membership Meeting and inviting any individuals and organizations who are interested in ending homelessness to attend and join the CoC.
6. The CoC emails a public meeting notice monthly, which includes an open invitation soliciting new members, and the CoC posts the public notice on its Facebook page. Additionally, if the CoC staff hears of a new organization or group that could play a role in ending homelessness, the organization or group is invited directly by phone or email. The CoC website home page includes a permanent invitation to join the CoC.
7. The CoC ensures effective communication with individuals with disabilities through collaborations with local agencies such as Louisiana Association of the Blind and the Phillips Deaf Action Center, where interpreters and assistants can be called as needed. Catholic Charities provides translation services for nonEnglish speaking individuals, and the CoC provides all documents in printed form and electronic form for those who use adaptive computer monitors. 4. The CoC solicits new members on a monthly basis unless a new, relevant organization is identified, in which case, a phone or email invitation is issued immediately. An open invitation is always posted on the CoC website homepage.
8. Currently, member organizations invite homeless or formerly homeless individuals to join the CoC. However, the CoC Board voted in June 2019 to create a Lived Experience Network Group (adapting that of the Austin, TX CoC ), which will greatly increase CoC participation from homeless or formerly homeless individuals.

## 1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

## Applicants must describe:

1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
3. the date(s) the CoC publicly announced it was open to proposal;
4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and 5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.
(limit 2,000 characters)
5. The CoC notifies the public that it is accepting project application proposals from renewal and new applicants with an announcement and a copy of the RFP on the CoC website and an email announcement delivered to hundreds of people. The RFP for new projects clearly explains the format and points awarded. The CoC holds a meeting for all applicants, new and renewals, with a CoC 101 for new applicants following.
6. The CoC Board selects a Rating/Ranking Committee which scores and ranks all renewal and new applications and selects one Bonus Project and one DV Bonus Project. The CoC Board is called together for a vote if there is a question of whether or not to reject or reduce a low scoring project. All applicants are notified whether or not their application will be included in FY2019 CoC at least 15 days prior to the CoC Program Competition submission.
7. The CoC publicly announced the availability to apply for CoC funding on July 16, 2019.
8. The CoC ensures effective communication with individuals with disabilities through collaborations with local agencies such as Louisiana Association of the Blind and the Phillips Deaf Action Center, where interpreters and assistants can be called as needed. Catholic Charities provides translation services for nonEnglish speaking individuals, and the CoC provides all documents in printed form and electronic form for those who use adaptive computer monitors.
9. Not Applicable

## 1C. Continuum of Care (CoC) Coordination

## Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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https://www.hudexchange.info/program-support/my-question/
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## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

## 1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

| Entities or Organizations the CoC coordinates planning and operation of projects | Coordinates with Planning and <br> Operation of Projects |
| :--- | :--- |
| Housing Opportunities for Persons with AIDS (HOPWA) | Yes |
| Temporary Assistance for Needy Families (TANF) | Yes |
| Runaway and Homeless Youth (RHY) | Yes |
| Head Start Program | No |
| Funding Collaboratives | Not Applicable |
| Private Foundations | Yes |
| Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service <br> Programs | Yes |
| Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service <br> Programs | Yes |
| Housing and service programs funded through other Federal resources | Yes |
| Housing and services programs funded through State Government | Yes |
| Housing and services programs funded through Local Government | Yes |
| Housing and service programs funded through private entities, including foundations | Yes |
| Other:(limit 50 characters) |  |
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## 1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:

1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.
(limit 2,000 characters)
4. Louisiana has a quarterly meeting of statewide CoC Directors. This group consults with the State ESG recipient on planning and allocation of ESG funds. The CoC also consults with the local jurisdiction in planning and allocation of Federal Entitlement ESG funds.
5. The CoC HMIS Director of System Outcomes provides outcomes reporting for all sub-recipients and assists the recipients with submission of the ESG CAPER.
6. The CoC provides PIT and HIC data for Consolidated Plan updates. The CoC Director also attends and provides verbal and written input at Consolidated Plan public hearings.

## 1C-2a. Providing PIT and HIC Data to <br> Yes to both Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated

Plan jurisdictions within its geographic area.

## 1C-2b. Providing Other Data to Consolidated <br> Plan Jurisdictions.

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

## Applicants must describe:

1. the CoC's protocols, including protocols for coordinated entry and the CoC's emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality.
(limit 2,000 characters)
3. The CoC has a workflow for housing projects that encounter participant domestic violence and related violence issues. Most DV/sexual assault issues among those experiencing homelessness are encountered at the HOPE Connections homeless one-stop and on street outreach. Many times, a person experiencing DV is interviewed through Coordinated Assessment, provides information about the violence, and the offender is at the site with the survivor. All one-stop staff is trained to call in licensed staff, who will then assist the survivor to make decisions regarding safety and resources using Trauma Informed Care. If the survivor agrees, staff will call Project Celebration, the State Designated Regional DV provider, and arrange safe, confidential transfer through a side entrance to an alternate location where housing arrangements can be made.
4. All CoC funded PSH and RRH scattered site projects accept DV/sexual assault survivors, are trained in Trauma Informed Care, privacy regarding data in HMIS, and all housing projects are trained to refer to Project Celebration and the Family Justice Center for services related to victim-centered services.

## 1C-3a. Training-Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.
(limit 2,000 characters)
3. Each year, the CoC devotes the September CoC Membership Meeting to information, safety policies, and workflow regarding serving survivors of domestic violence, dating violence, sexual assault, stalking, and sex trafficking. The annual meeting is led by the State Designated Regional DV Provider, Project Celebration. All agencies related to DV services are asked to serve on a Q\&A Panel and be part of updating the workflow for the CoC. Additionally, Project Celebration will provide Trauma Informed Care to all CoC and ESG funded providers at an upcoming mandatory training.
4. Since Coordinated Assessment staff is more likely to encounter those experiencing any of the above listed violence issues, they have annual training, provided by the lead victim service provider in Trauma Informed Care and, safety/training protocols in serving survivors of domestic violence, sexual assault, and/or sex trafficking.

## 1C-3b. Domestic Violence-Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking.
(limit 2,000 characters)
The lead victim service provider uses a separate, comparable database to HMIS to assess the special needs of this population. If Coordinated Assessment or Street Outreach encounter a victim of domestic violence, dating violence, sexual assault, or stalking; they assess the individual or family for housing and other service needs and then make a referral to victim service providers.

The CoC works with all victim service providers to obtain data for community need and for numbers related to survivors who obtain permanent housing.
*1C-4. PHAs within CoC. Attachments Required.
Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC's geographic area.

| Public Housing Agency Name | \% New Admissions into Public Housing and <br> Housing Choice Voucher Program during FY <br> 2018 who were experiencing homelessness <br> at entry | PHA has General or <br> Limited Homeless <br> Preference | PHA has a Preference for <br> current PSH program <br> participants no longer needing <br> intensive supportive services, <br> e.g., Moving On |
| :--- | ---: | ---: | :--- |
| Shreveport Housing Authority | $0.00 \%$ | No | No |
| Louisiana Housing Authority | $19.49 \%$ | Yes-Both | No |

## 1C-4a. PHAs' Written Policies on Homeless Admission Preferences.

## Applicants must:

1. provide the steps the CoC has taken, with the two largest PHAs within the CoC's geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference-if the CoC only has one PHA within its geographic area, applicants may respond for one; or
2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)
3. The CoC has a good working relationship with our largest regional PHA, the Shreveport Housing Authority, which also manages the Housing Authority of Bossier City. The CoC Director has met with staff of the Shreveport Housing Authority including the director. The CoC presented HUD materials, emailed a Moving On PowerPoint Presentation, and tried to negotiate a Moving On Strategy with the PHA, but they declined, citing that they already had a long waiting list. The CoC will continue to try to negotiate a Moving On Strategy, since the lines of communication are open.

The CoC works extensively with the Louisiana Statewide Housing Authority, and the LHA has adopted a homeless admission preference.
2. Not Applicable

1C-4b. Moving On Strategy with Affordable Housing Providers.
Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

## 1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) - Equal Access to HUD-Assisted or Insured Housing.
(limit 2,000 characters)
The CoC annually dedicates a CoC Membership Meeting to Fair Housing and Equal Access policies and procedures. The CoC hosts a panel which raises the most frequently violated and/or controversial elements of both full documents. Both full documents are printed and distributed to attendees. The CoC attempts to work with and provide information to agencies one-on-one who are suspected to be in violation of any Fair Housing or Equal Access rules regardless of funding sources.

Additionally, the CoC has included an overview of the Fair Housing Act and the Equal Access Rule into our Governance Charter, which is distributed to all CoC members annually.
*1C-5a. Anti-Discrimination Policy and Training.
Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:

| 1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source? |  |
| :--- | :--- | :--- |
| 2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected <br> class under the Fair Housing Act? | Yes |

*1C-6. Criminalization of Homelessness.
Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area.

| 1. Engaged/educated local policymakers: | X |
| :---: | :---: |
| 2. Engaged/educated law enforcement: | X |
| 3. Engaged/educated local business leaders: |  |
| 4. Implemented communitywide plans: |  |
| 5. No strategies have been implemented: |  |
| 6. Other:(limit 50 characters) |  |
|  |  |
|  |  |
|  |  |

## 1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:

1. demonstrate the coordinated entry system covers the entire CoC geographic area;
2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)
4. The CoC serves the 7 most Northwest Parishes of Louisiana which surround the Shreveport/Bossier City Metropolitan Area. Therefore, Coordinated Assessment must cover a large rural area and mid-sized cities. There is a Coordinated Assessment site at the HOPE Connections One-Stop. Assessment Navigators conduct interviews onsite 7 days a week and at off-site locations such as shelters, hospitals, jails, etc 5 days a week. The Street Outreach Team conducts rural outreach one day a week, covering all rural parishes on a monthly basis. Rural Outreach primarily builds relationships and provides contact information for targeted sites in each parish so that the Street Outreach can be called out to conduct Assessments when an individual or family experiencing homelessness is identified.
5. The other 4 days a week, the Street Outreach Team visits places not meant for human habitation within the Shreveport/Bossier City area to identify, build relationships, and assess those who are the least likely to request assistance. Day Shelter staff also runs weekly reports of participants to identify homeless participants who have not been assessed. They attempt to build trust with those persons in an effort to encourage them to be assessed.
6. The CoC utilizes a pre-screen generally on the same day the individual or family presents for services. At least seven days after the initial pre-screen, the VI -SPDAT is used to identify the level of vulnerability of those experiencing unsheltered homelessness or currently staying in emergency shelter. Those with the highest scores are prioritized for housing. Documentation of homelessness can usually be obtained the same day or within a week.

## 1D. Continuum of Care (CoC) Discharge Planning

## Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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Resources:
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## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

## 1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

| Foster Care: | \begin{tabular}{\|c|}
\hline
\end{tabular} |
| :--- | ---: |
| Health Care: | x |
| Mental Health Care: | x |
| Correctional Facilities: | x |
| None: | $\boxed{ }$ |

## 1E. Local CoC Competition

## Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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https://www.hudexchange.info/program-support/my-question/
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https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/\#nofa-and-notices

## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

## *1E-1. Local CoC Competition-Announcement, Established Deadline, Applicant Notifications. Attachments Required.

## Applicants must indicate whether the CoC:

| 1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition; | Yes |
| :---: | :---: |
| 2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline; | Yes |
| 3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and | Did not reject or reduce any project |
| 4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline. | Yes |

## 1E-2. Project Review and Ranking-Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

| 1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population <br> served); | Yes |
| :--- | :--- |
| 2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of <br> time homeless, returns to homelessness, job/income growth, etc.); and | Yes |
| 3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable <br> database and evaluated these projects on the degree they improve safety for the population served. | Yes |

## 1E-3. Project Review and Ranking-Severity of Needs and Vulnerabilities.

Applicants must describe:

1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and
2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.
(limit 2,000 characters)
3. When reviewing and ranking projects, the CoC considers the severity of needs and vulnerabilities that contribute to the vulnerability score of each individual or family that participates in coordinated entry which include chronicity, length of time homeless, disabilities, little or no income, criminal history, and victim of domestic violence, sexual assault, and/or human trafficking.
4. The CoC Rating/Ranking Form includes the following scoring elements, "Assessment score for newly entering participants indicates $95 \%$ at highest end of PSH range." and, "Assessment score for newly entering participants indicates $95 \%$ at highest end of RRH range."
This scoring element indicates whether or not projects are accepting the most vulnerable participants referred from coordinated entry. It is assumed that 100\% of participants are referred from coordinated entry, however, that is a separate scoring element.

## 1E-4. Public Postings-CoC Consolidated Application. Attachment Required.

Applicants must:

1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
2. check 6 if the CoC did not make public the review and ranking process; and
3. indicate how the CoC made public the CoC Consolidated

Application-including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected-which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or
4. check 6 if the CoC did not make public the CoC Consolidated Application.

| Public Posting of Objective Review and Ranking Process |  | Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings |  |
| :---: | :---: | :---: | :---: |
| 1. Email | X | 1. Email | $x$ |
| 2. Mail |  | 2. Mail |  |
| 3. Advertising in Local Newspaper(s) |  | 3. Advertising in Local Newspaper(s) |  |
| 4. Advertising on Radio or Television |  | 4. Advertising on Radio or Television | $\square$ |


| 5. Social Media (Twitter, Facebook, etc.) | $\boxed{x}$ | 5. Social Media (Twitter, Facebook, etc.) | $\boxed{x}$ |
| :--- | :--- | :--- | :---: |
| 6. Did Not Publicly Post Review and Ranking Process | $\square$ | 6. Did Not Publicly Post CoC Consolidated Application | $\square$ |

# 1E-5. Reallocation between FY 2015 and FY 2018. <br> Applicants must report the percentage of the CoC's ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions. 

Reallocation: 18\%

## 1E-5a. Reallocation-CoC Review of Performance of Existing Projects.

Applicants must:

1. describe the CoC written process for reallocation;
2. indicate whether the CoC approved the reallocation process;
3. describe how the CoC communicated to all applicants the reallocation process;
4. describe how the CoC identified projects that were low performing or for which there is less need; and
5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.
(limit 2,000 characters)
6. The CoC written process for reallocation states that (a) projects that have serious monitoring findings that remain unresolved after technical assistance is offered will be considered for reallocation or (b)projects that are very low performing in the CoC Application Rating process can be considered for reallocation by the Rating/Ranking Committee. In either case, the CoC Board must vote to reallocate all or part of a project.
7. The CoC Board approved the reallocation process.
8. The CoC reallocation process is included in the CoC Governance Charter, which is given to all members annually and to new applicants who attend the mandatory CoC 101 at the start of the CoC Competition. The reallocation process is discussed during the CoC Competition meeting at the start of the competition.
9. The CoC used the HUD Rating/Ranking Tool to identify low performing and/or underutilized projects. The CoC staff works with projects that are outdated or for which there is less need and assists them with planning to either change the project or reallocate it themselves. If the project refuses to change or reallocate, they are notified in advance that their project is at risk of reallocation. The Rating/Ranking Committee uses performance, utilization, participant needs, and local criteria data to determine if projects are low performing and at risk of reallocation.
10. The CoC Board would vote to determine how the reallocated funds would be used. One year the board voted to reallocate a small, low performing project, and the funds were used to expand three high performing projects. Reallocated funds have also been used to create a new project.

## DV Bonus

## Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

## Resources:

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The FY 2019 CoC Program Competition Notice of Funding Availability at:
https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/\#nofa-and-notices

## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

## 1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is No requesting DV Bonus projects which are included on the CoC Priority Listing:

| Applicant Name | DUNS Number |
| :--- | :--- |
|  | This list contains no items |

## 2A. Homeless Management Information System (HMIS) Implementation

## Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2A-1. HMIS Vendor Identification. WellSky / Service Point

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC

Application and update the information if there
was a change.

## 2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

| Project Type | Total Number of Beds in 2019 HIC | Total Beds Dedicated for DV in 2019 HIC | Total Number of 2019 HIC Beds in HMIS | HMIS Bed Coverage Rate |
| :---: | :---: | :---: | :---: | :---: |
| Emergency Shelter (ES) beds | 277 | 18 | 259 | 100.00\% |
| Safe Haven (SH) beds | 0 | 0 | 0 |  |
| Transitional Housing (TH) beds | 52 | 0 | 52 | 100.00\% |
| Rapid Re-Housing (RRH) beds | 164 | 0 | 164 | 100.00\% |
| Permanent Supportive Housing (PSH) beds | 580 | 0 | 319 | 55.00\% |
| Other Permanent Housing (OPH) beds | 0 | 0 | 0 |  |

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.
(limit 2,000 characters)
3. The CoC's PSH bed utilization rate is low due to HUD VASH refusing to enter data into HMIS. The CoC has met with the HUD VASH Director and the Director of the VA Homeless Program to request that HMIS utilization, but they have declined. They have agreed to allow the CoC to enter HUD VASH data on their behalf.
4. The CoC Director of System Outcomes will enter HUD VASH data while waiting until VA staff are required to enter HMIS data for HUD VASH units.
*2A-3. Longitudinal System Analysis (LSA) Submission.

Applicants must indicate whether the CoC Yes submitted its LSA data to HUD in HDX 2.0.
*2A-4. HIC HDX Submission Date.
Applicants must enter the date the CoC 04/29/2019 submitted the 2019 Housing Inventory Count
(HIC) data into the Homelessness Data
Exchange (HDX). (mm/dd/yyyy)

## 2B. Continuum of Care (CoC) Point-in-Time Count

## Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2B-1. PIT Count Date. 01/28/2019
Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

## 2B-2. PIT Count Data-HDX Submission Date. 04/29/2019 <br> Applicants must enter the date the CoC <br> submitted its PIT count data in HDX (mm/dd/yyyy).

## 2B-3. Sheltered PIT Count-Change in Implementation.

Applicants must describe:

1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and 2. how the changes affected the CoC's sheltered PIT count results; or
2. state "Not Applicable" if there were no changes.
(limit 2,000 characters)
Not Applicable

## *2B-4. Sheltered PIT Count-Changes Due to Presidentially-declared Disaster.

Applicants must select whether the CoC added
No
or removed emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC's 2019 sheltered PIT count.

## 2B-5. Unsheltered PIT Count-Changes in Implementation.

Applicants must describe:

1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC's unsheltered PIT count results; or
3. state "Not Applicable" if there were no changes.
(limit 2,000 characters)
Not Applicable

## *2B-6. PIT Count-Identifying Youth Experiencing Homelessness.

Applicants must:
Indicate whether the CoC implemented specific Yes
measures to identify youth experiencing homelessness in their 2019 PIT count.

2B-6a. PIT Count-Involving Youth in Implementation.
Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

1. plan the 2019 PIT count;
2. select locations where youth experiencing homelessness are most likely to be identified; and
3. involve youth in counting during the 2019 PIT count.
(limit 2,000 characters)
4. The CoC engaged several youth service providers, the Department of Children and Family Service, and the two largest school districts to assist with planning of the PIT Count and train them on which youth meet the definition of homelessness.
5. The CoC asked the above providers to provide information on locations where youth that met the HUD definition of youth homelessness could most likely be found. Some providers allowed the PIT Surveys to be conducted at their sites.
6. The CoC did not involve youth in counting during the 2019 PIT count.

## 2B-7. PIT Count-Improvements to Implementation.

Applicants must describe the CoC's actions implemented in its 2019 PIT count to better count:

1. individuals and families experiencing chronic homelessness;
2. families with children experiencing homelessness; and
3. Veterans experiencing homelessness.
(limit 2,000 characters)
4. For the PIT count, the CoC conducted street outreach from 5 am to 8 pm at all locations not meant for human habitation known to be currently or formerly inhabited by individuals/families. Additionally, the PIT count was conducted at locations known to be visited by those experiencing unsheltered homelessness such as the soup kitchen, homeless one-stop, libraries, downtown areas, day shelters, etc. During the data entry/cleanup process, each individual/family that identified as chronically homeless was searched in the HMIS system for any documentation that would verify chronic homeless status. Additionally, a team of providers who specifically serve those on the streets was assembled to go through the names of every person who identified as homeless/chronically homeless to ensure validity of the claim.
5. The CoC rarely locates unsheltered families with children experiencing homelessness in our region, however, we conducted special outreach at places where such families might present such as the soup kitchen afternoon meal, working with the local school districts, etc. All emergency shelters that serve families participated fully in the count.
6. The VA Homeless Program staff participated in the PIT count specifically to assist with locating unsheltered veterans. In the data entry/cleanup process, the VA staff also reviewed the names of all persons identifying as Veterans in order to ensure the accuracy of that information.

# 3A. Continuum of Care (CoC) System Performance 

## Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at
https://www.hudexchange.info/program-support/my-question/
Resources:
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## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

*3A-1. First Time Homeless as Reported in HDX.
Applicants must:

Report the Number of First Time Homeless as Reported in HDX.

3A-1a. First Time Homeless Risk Factors.
Applicants must:

1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
2. describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time.
(limit 2,000 characters)
4. The CoC did have a slight reduction in those experiencing homelessness for the first time. Those most likely to become homeless for the first time present for assistance are four times as likely to be unaccompanied adults and twice as likely to be black males.
5. Since it is difficult to determine who will actually become homeless and there is very little homeless prevention funding, the vulnerability score is carefully considered. Income, criminal history, history of domestic or sexual violence, sex trafficking, etc are considered using a local screening tool based on the VISPDAT.
6. The CoC Board Homeless Prevention Network is responsible for the CoC's strategy to determine vulnerability for individuals and families at risk of homelessness.

## *3A-2. Length of Time Homeless as Reported in HDX.

Applicants must:

## Report Average Length of Time Individuals and Persons in Families Remained Homeless

## 3A-2a. Strategy to Reduce Length of Time Homeless.

## Applicants must:

1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless.
(limit 2,000 characters)
4. The CoC length of time homeless decreased slightly. The CoC has tried to better utilize public and subsidized housing for those who score low on the VISPDAT and need minimal supportive services. The CoC projects are also increasing use of Moving On Strategies to open up PSH and RRH units for those who score in more vulnerable ranges.
5. The CoC uses Coordinated Assessment interviews, the VI-SPDAT, and HMIS data to determine the length of time homeless. Those with the longest lengths of time homeless, along with other vulnerability criteria, are prioritized into housing first.
6. The CoC Coordinated Entry Project, which is operated by the CoC Collaborative Applicant HOPE Connections, along with the CoC Director of System Outcomes, are responsible for overseeing strategies to reduce the length of time individuals and families remain homeless.
*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

Applicants must:

|  | Percentage |
| :--- | :--- |
| 1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid <br> rehousing that exit to permanent housing destinations as reported in HDX. | 32\%  <br> 2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that <br> retain their permanent housing or exit to permanent housing destinations as reported in HDX. $89 \%$ |

## 3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

## Applicants must:

1. describe the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
2. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
3. describe the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and 4. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations. (limit 2,000 characters)
4. The CoC strategy to increase the rate of permanent housing placement from ES, SH, and TH includes Coordinated Assessment intakes within 3 days of entry, assisting participants with applications for mainstream services, and creating a relationship with the Street Outreach Team in the the event the participants cannot remain in shelter past the 7 -days of free shelter.
For RRH, projects are trained that case management must focus on employment, income, budgeting, and selecting affordable housing options to increase the rate of exiting to permanent housing destinations.
5. Members of the Housing Placement Meeting, which includes Coordinated Assessment Staff, are responsible for the strategies to increase the rate of individuals and families exiting into permanent housing.
6. The CoC strategy to increase the rate at which individuals and families maintain their permanent housing and exit to permanent housing includes providing case management that focuses on strategies to follow lease guidelines, using motivational interviewing to encourage positive behavioral health choices, and employment/income/benefits increases. Additionally, as soon as participants no longer need case management, projects are learning to assist them in finding affordable and/or subsidized housing.
Prior to involuntary eviction, projects are required to bring the names of participants to the Housing Placement Meeting members. There, members from other agencies can help problem solve and/or move participants to a project that can better serve their needs.
7. Members of the Housing Placement Meeting, which includes staff from all permanent housing projects, are responsible for the strategies to increase the rate of individuals and families maintaining their housing or exiting into permanent housing.

## *3A-4. Returns to Homelessness as Reported in HDX.

## Applicants must:

|  | Percentage |  |
| :--- | :--- | :--- |
| 1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in <br> HDX. |  |  |
| 2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in <br> HDX. | 11\% |  |

## 3A-4a. Returns to Homelessness-CoC Strategy to Reduce Rate.

## Applicants must:

1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)
4. The CoC uses HMIS entries from emergency shelters, safe havens, street outreach, and coordinated assessment to identify individuals and families who return to homelessness.
5. The CoC trains projects that case management must focus on motivational interviewing that assists participants with access to behavioral healthcare, assisting with access to employment/education/mainstream benefits, and assists participant understanding of lease terms/violations that could result in eviction. These are long-lasting skills that could prevent the reoccurrence of homelessness even if the participant has moved on to permanent housing without supports.
2) The CoC provides monthly training that empower agency staff with the tools that will positively impact the relationship between participants and staff member. We continue to make successfully connections with key community partners such as mental health providers, career building and money management classes, and local Public Housing Authority and landlords. These partnerships allow for those common factors to be assessed and giving the proper attention prior to an individual or persons in families having the need to return to homelessness.
3)The CoC's Housing Placement Meeting members are responsible for the strategies to reduce the rate of individuals and families returning to homelessness.
*3A-5. Cash Income Changes as Reported in HDX.
Applicants must:

|  | Percentage |
| :--- | :---: |
| 1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid <br> rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX. | $8 \%$ |
| 2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid <br> rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported <br> in HDX. | $12 \%$ |

## 3A-5a. Increasing Employment Income.

## Applicants must:

1. describe the CoC's strategy to increase employment income;
2. describe the CoC's strategy to increase access to employment;
3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment. (limit 2,000 characters)
4. The CoC will bring together existing partners such as Goodwill Industries, Southern University, Bossier Parish Community College, and Louisiana Rehab Services to create an increased focus and importance on creating employment opportunities for those at risk of or experiencing homelessness.
5. The CoC will increase access to employment by (a.) hiring an employment navigator at the homeless one-stop specifically to connect clients with education and employment opportunities and (b.) bringing employers and employment opportunities together at the homeless one-stop to create an atmosphere where seeking employment is part of the housing/coordinated assessment process where appropriate.
6. The CoC will create partnerships with the Workforce Development Commission, Louisiana Rehabilitation Services, and the WIA Board to create opportunities for individuals and families to increase cash income through assisted employment.
7. The CoC Board Education/Employment/Benefits Network is responsible for overseeing the strategies to increase jobs and income from employment.

## 3A-5b. Increasing Non-employment Cash Income.

## Applicants must:

1. describe the CoC's strategy to increase non-employment cash income;
2. describe the CoC's strategy to increase access to non-employment cash sources;
3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.
4. The CoC strategy to increase non-employment cash income is to increase opportunities for all individuals and families to apply for every mainstream benefit for which they are eligible including SSI, SSDI, and Social Security entitlement benefits.
5. The CoC Homeless One-Stop has a SOAR trained representative to assist those who are disabled and homeless to be fast-tracked for SSI/SSDI.
Additionally, project staff are trained to identify participants who may be eligible for SSI/SSDI and Social Security entitlement benefits and to assist them with access to application for these benefits.
6. The CoC Board Education/Employment/Benefits Network is responsible for overseeing the strategies to increase non-employment cash income.

## 3A-5c. Increasing Employment. Attachment Required.

Applicants must describe how the CoC :

1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and 2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being. (limit 2,000 characters)
2. The CoC will further promote partnerships and access to employment opportunities for private employment by creating signed agreements with private employers and staffing agencies, holding job fairs, hiring an Employment Navigator in Coordinated Assessment, and reaching out to potential employers in the region.
3. The CoC is working with Goodwill Industries, Kelly Services, Southern University, Bossier Parish Community College, Louisiana Rehabilitation Services, and the WIA Board who all provide education and training, on-the-job training, internships, and employment opportunities for PSH participants.

## 3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

| 1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and <br> job training opportunities. | $\square$ |
| :--- | :--- |
| 2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people <br> experiencing homelessness (e.g., babysitting, housekeeping, food delivery). | $\square$ |
| 3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities. | $\square$ |
| 4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness. | $\square$ |
| 5. The CoC works with organizations to create volunteer opportunities for program participants. | $\square$ |
| 6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., <br> townhall forums, meeting with public officials). | $\square$ |
| 7. Provider organizations within the CoC have incentives for employment. | $\square$ |
| 8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in <br> permanent housing. | $\square$ |

## 3A-6. System Performance Measures Data-HDX 05/31/2019 Submission Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

## 3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

## Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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## 3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

| 1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse) | X |
| :---: | :---: |
| 2. Number of previous homeless episodes | X |
| 3. Unsheltered homelessness | X |
| 4. Criminal History | X |
| 5. Bad credit or rental history |  |
| 6. Head of Household with Mental/Physical Disability | X |

## 3B-1a. Rapid Rehousing of Families with Children.

Applicants must:

1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once assistance ends; and
3. provide the organization name or position title responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of them becoming homeless. (limit 2,000 characters)
4. The CoC is rarely able to locate unsheltered families with children, which enables Coordinated Assessment Staff to always find emergency shelter the same day a family with children is identified. Because of the comparatively low number of families with children, agencies providing RRH and PSH are always able to locate housing with needed services for those who qualify within 30-45 days.
5. The CoC trains family providers that case management must focus on accessing mainstream resources, employment, and budgeting in order for the family to maintain housing after assistance ends. The CoC also encourages providers to help families choose housing that will be affordable to them after assistance ends.
6. There is a Housing Placement Committee specifically for families with children. The HPC is facilitated by CoC Staff, but the responsible agencies are RRH Providers: Easter Seals Louisiana, Providence House (ESG), and Salvation Army (ESG). There are also PSH units for families with children who score in the more vulnerable range provided by Community Support Programs, Easter Seals Louisiana, and Housing Authority of Bossier City. Ultimately, the CoC Board Family/Youth Housing and Services Network is responsible for this strategy.

## 3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) - Equal Access to HUD-Assisted or -Insured Housing.

| 1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics. |  |
| :---: | :---: |
| 2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics. | X |
| 3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients. | X |

4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.

## 3B-1c. Unaccompanied Youth Experiencing Homelessness-Addressing Needs.

Applicants must indicate whether the CoC's strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

| 1. Unsheltered homelessness | Yes |
| :--- | :--- |
| 2. Human trafficking and other forms of exploitation | Yes |
| 3. LGBT youth homelessness | Yes |
| 4. Exits from foster care into homelessness | Yes |
| 5. Family reunification and community engagement | No |
| 6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing <br> and service needs | Yes |

## 3B-1c.1. Unaccompanied Youth Experiencing Homelessness-Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC's current strategy to prioritize unaccompanied youth based on their needs.

| 1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse) | $\boxed{X}$ |
| :--- | :---: |
| 2. Number of Previous Homeless Episodes | X |
| 3. Unsheltered Homelessness | X |
| 4. Criminal History | X |
| 5. Bad Credit or Rental History | $\boxed{ }$ |

## 3B-1d. Youth Experiencing Homelessness-Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youthinclusive; and
2. youth experiencing unsheltered homelessness including creating new youthfocused projects or modifying current projects to be more youth-specific or youth-inclusive.
(limit 3,000 characters)
3. For the FY2019 CoC Competition submission, the CoC engaged an existing provider to reallocate $\$ 200,000$ of an existing PSH project to create a new 10 unit project that is youth specific. The provider that is making this change has extensive history in serving youth in various capacities. Additionally, the Bonus Project Expansion Project included in this submission has set aside four additional units for youth, and the agency selected for the Bonus Project has already housed several youth in the PSH project they wish to expand. 2. The new youth projects will prioritize youth experiencing unsheltered homelessness but will serve all youth experiencing homelessness. The project that has requested a Bonus Project Expansion already prioritized unsheltered persons into the project, and they will partner with the other new project utilizing the Youth VI-SPDAT to ensure that the most vulnerable youth are placed. All youth housing will prioritize victims of domestic violence, sexual assault, or sex trafficking; LGBTQ; those aging out of foster care; and those with multiple episodes of homelessness.

## 3B-1d.1. Youth Experiencing Homelessness-Measuring Effectiveness of Housing and Services Strategies.

Applicants must:

1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)
4. The CoC has ranked the new reallocated youth project number three in the Project Priority Listing, ensuring that new youth units will be added. We will measure the increased units and a reduction in youth homelessness on the 2021 PIT and HIC.
5. The CoC will measure the effectiveness of adding new youth units and ensuring that they prioritize youth experiencing unsheltered homelessness during 2021 CoC monitoring, during the 2021 CoC application process, and by a reduction in youth experiencing homelessness in the 2021 PIT count. The CoC will ensure that all persons utilizing the project meet HUD's definition of youth, and that youth are prioritized using the Youth VI-SPDAT.
6. The CoC always uses need and performance data to measure effectiveness of project, and the youth projects will be no exception.

## 3B-1e. Collaboration-Education Services.

## Applicants must describe:

1. the formal partnerships with:
a. youth education providers;
b. McKinney-Vento LEA or SEA; and
c. school districts; and
2. how the CoC collaborates with:
a. youth education providers;
b. McKinney-Vento Local LEA or SEA; and
c. school districts.
(limit 2,000 characters)
3. Formal partnerships (MOUs) with youth education providers, McKinneyVento programs, and/or school districts are required for all projects that serve families with children, including Coordinated Assessment, as part of the CoC Governance Charter.
4. The CoC collaborates with youth education providers, McKinney-Vento programs, and/or school districts through their attendance at CoC Meetings, service on the CoC Board of Directors, PIT participation, and participation on the CoC Board Education/Employment/Benefits Network.

## 3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services.
(limit 2,000 characters)
The CoC Governance Charter States the following:
Projects that serve school age children or youth, including Coordinated Assessment, must have a signed MOU or agreement with the local school board homeless program ensuring that all school age children or youth are connected as quickly as possible with a Homeless Program Liaison to ensure that children are able to access all of the things needed to attend the most appropriate school including transportation.

Additionally, families with children or youth must be informed of their eligibility for additional homeless educational services.

## 3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

| Early Childhood Providers | MOU/MOA | Other Formal Agreement |
| :--- | :--- | :--- |
| Head Start | No | No |
| Early Head Start | No | No |
| Child Care and Development Fund | No | No |
| Federal Home Visiting Program | No | No |
| Healthy Start | No | No |
| Public Pre-K | No | No |
| Birth to 3 years | No | No |
| Tribal Home Visting Program | No | No |
| Other: (limit 50 characters) | No | No |
|  |  |  |
|  |  |  |

## 3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC uses an Yes
active list or by-name list to identify all veterans experiencing homelessness in the CoC.

## 3B-2a. VA Coordination-Ending Veterans Homelessness.

Applicants must indicate whether the CoC is
Yes
actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.
3B-2b. Housing First for Veterans.
Applicants must indicate whether the CoC has
Yes
sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.

## 3B-3. Racial Disparity Assessment. Attachment Required.

Applicants must:

1. select all that apply to indicate the findings from the CoC's Racial Disparity

Assessment; or
2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

| 1. People of different races or ethnicities are more likely to receive homeless assistance. | $\boxed{ }$ |
| :--- | :---: |
| 2. People of different races or ethnicities are less likely to receive homeless assistance. | $\boxed{\times}$ |


| 3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance. |  |
| :--- | :--- |
| 4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance. |  |
| 5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance. |  |
| 6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance. |  |
| 7. The CoC did not conduct a racial disparity assessment. |  |

## 3B-3a. Addressing Racial Disparities.

## Applicants must select all that apply to indicate the CoC's strategy to address any racial disparities identified in its Racial Disparities Assessment:

| 1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC. | \begin{tabular}{\|c|}
\hline
\end{tabular} |
| :--- | :--- |
| 2. The CoC has identified the cause(s) of racial disparities in their homeless system. |  |
| 3. The CoC has identified strategies to reduce disparities in their homeless system. |  |
| 4. The CoC has implemented strategies to reduce disparities in their homeless system. |  |
| 5. The CoC has identified resources available to reduce disparities in their homeless system. | $\square$ |
| 6: The CoC did not conduct a racial disparity assessment. | $\square$ |

## 4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

## Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

## Resources:

The FY 2019 CoC Application Detailed Instruction can be found at:
https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at:
https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/\#nofa-and-notices

## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

## 4A-1. Healthcare-Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

| Type of Health Care | Assist with Enrollment | Assist with Utilization <br> of Benefits? |
| :--- | :--- | :--- |
| Public Health Care Benefits <br> (State or Federal benefits, Medicaid, Indian Health Services) | Yes | Yes |
| Private Insurers: | Yes | Yes |
| Non-Profit, Philanthropic: | Yes | Yes |
| Other: (limit 50 characters) |  |  |
|  |  |  |

## 4A-1a. Mainstream Benefits.

## Applicants must:

1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area; 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
2. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in health insurance; 4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy for mainstream benefits. (limit 2,000 characters)
4. Representatives trained to assist any individual or family with applications for Food Stamps, Medicaid, SSI/SSDI, and a variety of behavioral health/medical providers attend each monthly CoC Meeting. Therefore, everyone who attends CoC Meetings has working relationships with these representatives. Additionally, the CoC Information \& Referral Navigator at the One-Stop maintains an ever changing list of available mainstream resources and where assistance can be accessed for those program staff in rural areas who call for information. The Street Outreach Team also has this information on hand to disseminate as they conduct rural outreach to all seven parishes in the region.
2) Providers are reminded at every CoC Meeting that most mainstream resources can be accessed at the One-Stop and at various locations in the region. CoC leadership feel that this serves as incentive for projects to utilize Coordinated Assessment.
3. St. Luke's Mobile Medical, MLK Healthcare, and David Raines Medical Center all provide services at the CoC One-Stop in a medical suite. They ensure that each participant has applied for Medicaid, Medicare, and/or private insurance. Therefore, all projects that participate in Coordinated Entry are accepting participants that have already been screened and applied for healthcare insurance.
4. The CoC Information \& Referral Navigator maintains updated lists of Medicaid/Medicare providers and has medical providers on-site to assist with selection. The CoC also assists with connecting qualifying participants to Medicaid case management along with subsidized housing when appropriate. There are two large agencies in the CoC who provide Medicaid case management.
5. The CoC Board Medical/Dental Network is responsible for ensuring access to Medicaid/Medicare medical and dental services. The CoC Board
Education/Employment/Benefits Network is responsible for the CoC strategy for accessing mainstream benefits.

## 4A-2. Lowering Barriers to Entry Data:

## Applicants must report:

| 1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional |
| :--- | :--- | :--- |
| Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition. |

## 4A-3. Street Outreach.

## Applicants must:

1. describe the CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2. state whether the CoC's Street Outreach covers 100 percent of the CoC's geographic area;

## 3. describe how often the CoC conducts street outreach; and

4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.
(limit 2,000 characters)
5. The CoC Street Outreach Team is PATH funded, operated out of the Homeless One-Stop, and employs two full time Outreach Navigators who use a truck to locate people living in homeless camps, abandoned buildings, and anywhere else not meant for human habitation. They use information from other clients, law enforcement, revisiting old camps, and information provided by the community to locate participants. They engage participants with repeated visits. These efforts are specifically designed to help participants obtain housing and behavioral health services.
2)The Street Outreach Team covers $100 \%$ of the CoC's seven parish region. They conduct Rural Outreach one day a week, which is primarily creating relationships at targeted locations in all seven parishes and providing information about services that can be provided if a person/family experiencing homelessness is identified. The Outreach Team is able to travel to any identified person/family experiencing rural homelessness when called to provide assessment services and assist with identifying emergency housing and services.
3)Street Outreach is conducted four days a week, with one of those being Rural Outreach Day. The other day is partially spent on data entry and partially spent in the Day Shelter engaging with participants (Inreach).
4)The Street Outreach Team goes out at 5:30 am two mornings a week to locate people living in cars, abandoned buildings, and encampments who may try to avoid other assistance providers. The Street Outreach Team is annually trained and has extensive experience identifying those with suspected mental illness and/or substance abuse issues. Additionally, they utilize collaborative agencies to better communicate with those with other disabilities. Catholic Charities assists with translation for those non-English speaking clients, the Deaf Action Center assists with signing services, and the Louisiana Association of the Blind assists with assessing those who are blind.

4A-4. RRH Beds as Reported in HIC.
Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC)
for 2018 and 2019.

|  | 2018 | 2019 | Difference |
| :--- | ---: | ---: | ---: |
| RRH beds available to serve all populations in the HIC | 172 | 164 | -8 |

## 4A-5. Rehabilitation/Construction Costs-New No Projects.

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting $\$ 200,000$ or more in funding for housing rehabilitation or new construction.

4A-6. Projects Serving Homeless under Other No Federal Statutes.

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.

## 4B. Attachments

## Instructions:

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site:
https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshotresource

| Document Type | Required? | Document Description | Date Attached |
| :--- | :--- | :--- | :--- |
| FY 2019 CoC Competition <br> Report (HDX Report) | Yes | FY2019 CoC Compet... | $09 / 27 / 2019$ |
| 1C-4.PHA Administration <br> Plan-Moving On Multifamily <br> Assisted Housing Owners' <br> Preference. | No |  |  |
| 1C-4. PHA Administrative Plan <br> Homeless Preference. | No | PHA Administrativ... | $09 / 25 / 2019$ |
| 1C-7. Centralized or <br> Coordinated Assessment <br> System. | Yes | CE Assessment Tool | $09 / 06 / 2019$ |
| 1E-1.Public Posting-15-Day <br> Notification Outside e- <br> snaps-Projects Accepted. | Yes | Projects Accepted... | $09 / 12 / 2019$ |
| 1E-1. Public Posting-15-Day <br> Notification Outside e- <br> snaps-Projects Rejected or <br> Reduced. | Yes | Project Rejected/... | $09 / 12 / 2019$ |
| 1E-1.Public Posting-30-Day <br> Local Competition Deadline. | Yes | Local Competition... | $09 / 05 / 2019$ |
| 1E-1. Public Posting-Local <br> Competition Announcement. | Yes | Local Competition... | $09 / 27 / 2019$ |
| 1E-4.Public Posting-CoC- <br> Approved Consolidated <br> Application | Yes | Consolidated Appl... | $09 / 27 / 2019$ |
| 3A. Written Agreement with <br> Local Education or Training <br> Organization. | No | No |  |
| 3A. Written Agreement with <br> State or Local Workforce <br> Development Board. | No | Racial Disparity ... | $09 / 25 / 2019$ |
| 3B-3. Summary of Racial <br> Disparity Assessment. | Yes | No |  |
| 4A--7a. Project List-Homeless <br> under Other Federal Statutes. | No |  |  |
| Other | No |  |  |
| Other | No |  |  |


| Other | No |  |  |
| :--- | :--- | :--- | :--- |

## Attachment Details

Document Description: FY2019 CoC Competition Report

## Attachment Details

Document Description:

Attachment Details

Document Description: PHA Administrative Plan Preference

## Attachment Details

Document Description: CE Assessment Tool

## Attachment Details

Document Description: Projects Accepted Notification

## Attachment Details

## Attachment Details

Document Description: Local Competition Deadline

## Attachment Details

Document Description: Local Competition Public Announcement

## Attachment Details

Document Description: Consolidated Application

## Attachment Details

Document Description:

## Attachment Details

Document Description:

## Attachment Details

Document Description: Racial Disparity Assessment Summary

Attachment Details

Document Description:

## Attachment Details

Document Description:

## Attachment Details

Document Description:

## Attachment Details

Document Description:

## Submission Summary

## Ensure that the Project Priority List is complete prior to submitting.

| Page | Last Updated |
| :--- | :---: |
| 1A. Identification | $09 / 16 / 2019$ |
| 1B. Engagement | $09 / 27 / 2019$ |
| 1C. Coordination | No Input Required |
| 1D. Discharge Planning | 09/27/2019 |
| 1E. Local CoC Competition | $09 / 27 / 2019$ |
| 1F. DV Bonus | $09 / 27 / 2019$ |
| 2A. HMIS Implementation | $09 / 27 / 2019$ |
| 2B. PIT Count | $09 / 27 / 2019$ |
| 3A. System Performance | $09 / 27 / 2019$ |
| 3B. Performance and Strategic Planning | $09 / 27 / 2019$ |
| 4A. Mainstream Benefits and Additional Policies | $09 / 27 / 2019$ |
| 4B. Attachments |  |

Submission Summary
No Input Required

## 2019 HDX Competition Report <br> PIT Count Data for LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

## Total Population PIT Count Data

|  | 2016 PIT | 2017 PIT | 2018 PIT | 2019 PIT |
| :---: | :---: | :---: | :---: | :---: |
| Total Sheltered and Unsheltered Count | 478 | 349 | 375 | 292 |
| Emergency Shelter Total | 301 | 228 | 256 | 190 |
| Safe Haven Total | 31 | 19 | 19 | 0 |
| Transitional Housing Total | 81 | 55 | 56 | 42 |
| Total Sheltered Count | 413 | 302 | 331 | 232 |
| Total Unsheltered Count | 65 | 47 | 44 | 60 |

## Chronically Homeless PIT Counts

|  | 2016 PIT | 2017 PIT | 2018 PIT | 2019 PIT |
| :---: | :---: | :---: | :---: | :---: |
| Total Sheltered and Unsheltered Count of Chronically Homeless Persons | 17 | 31 | 55 | 43 |
| Sheltered Count of Chronically Homeless Persons | 7 | 8 | 35 | 14 |
| Unsheltered Count of Chronically Homeless Persons | 10 | 23 | 20 | 29 |

## 2019 HDX Competition Report <br> PIT Count Data for LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

## Homeless Households with Children PIT Counts

|  | 2016 PIT | 2017 PIT | 2018 PIT | 2019 PIT |
| :---: | :---: | :---: | :---: | :---: |
| Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children | 38 | 33 | 32 | 28 |
| Sheltered Count of Homeless Households with Children | 38 | 33 | 32 | 28 |
| Unsheltered Count of Homeless Households with Children | 0 | 0 | 0 | 0 |

## Homeless Veteran PIT Counts

|  | 2011 | 2016 | 2017 | 2018 | 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total Sheltered and Unsheltered Count of <br> the Number of Homeless Veterans | 162 | 105 | 83 | 100 | 84 |
| Sheltered Count of Homeless Veterans | 122 | 105 | 82 | 98 | 79 |
| Unsheltered Count of Homeless Veterans | 40 | 0 | 1 | 2 | 5 |

## 2019 HDX Competition Report <br> HIC Data for LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

## HMIS Bed Coverage Rate

| Project Type | Total Beds in <br> 2019 HIC | Total Beds in <br> 2019 HIC <br> Dedicated <br> for DV | Total Beds <br> in HMIS <br> Coverage <br> Rate |  |
| :--- | :---: | :---: | :---: | :---: |
| Emergency Shelter (ES) Beds | 277 | 18 | 259 | $100.00 \%$ |

## 2019 HDX Competition Report <br> HIC Data for LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

PSH Beds Dedicated to Persons Experiencing Chronic
Homelessness

| Chronically Homeless Bed Counts | 2016 HIC | 2017 HIC | 2018 HIC | 2019 HIC |
| :--- | ---: | ---: | ---: | ---: |
| Number of CoC Program and non-CoC Program <br> funded PSH beds dedicated for use by chronically <br> homeless persons identified on the HIC | 269 | 467 | 265 | 246 |

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

| Households with Children | 2016 HIC | 2017 HIC | 2018 HIC | 2019 HIC |
| :---: | ---: | ---: | ---: | ---: |
| RRH units available to serve families on the HIC | 48 | 48 | 42 | 44 |

Rapid Rehousing Beds Dedicated to All Persons

| All Household Types | 2016 HIC | 2017 HIC | 2018 HIC | 2019 HIC |
| :---: | :---: | :---: | :---: | :---: |
| RRH beds available to serve all populations on <br> the HIC | 261 | 209 | 172 | 164 |

## 2019 HDX Competition Report

## FY2018 - Performance Measurement Module (Sys PM)

## Summary Report for LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

## Measure 1: Length of Time Persons Remain Homeless


#### Abstract

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.


Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.
a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

|  | Universe (Persons) |  | Average LOT Homeless (bed nights) |  |  | Median LOT Homeless (bed nights) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Submitted FY 2017 | FY 2018 | Submitted FY 2017 | FY 2018 | Difference | Submitted FY 2017 | FY 2018 | Difference |
| 1.1 Persons in ES and SH | 1632 | 1255 | 60 | 55 | -5 | 16 | 21 | 5 |
| 1.2 Persons in ES, SH, and TH | 1722 | 1351 | 76 | 71 | -5 | 20 | 27 | 7 |

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

## 2019 HDX Competition Report

## FY2018 - Performance Measurement Module (Sys PM)

|  | Universe <br> (Persons) |  | Average LOT Homeless <br> (bed nights) |  |  | Median LOT Homeless <br> (bed nights) |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Submitted <br> FY 2017 | FY 2018 | Submitted <br> FY 2017 | FY 2018 | Difference | Submitted <br> FY 2017 | FY 2018 | Difference |
| 1.1 Persons in ES, SH, and PH <br> (prior to "housing move in") | 1605 | 1216 | 174 | 117 | -57 | 46 | 35 | -11 |
| 1.2 Persons in ES, SH, TH, and <br> PP (prior to "housing move <br> in") | 1703 | 1304 | 189 | 129 | -60 | 58 | 41 | -17 |

## 2019 HDX Competition Report <br> FY2018 - Performance Measurement Module (Sys PM)

## Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited $\mathrm{SO}, \mathrm{ES}, \mathrm{TH}, \mathrm{SH}$ or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

|  | Total \# of Persons who Exited to a <br> Permanent Housing Destination (2 Years Prior) | Returns to Homelessness in Less than 6 Months |  | Returns to Homelessness from 6 to 12 Months |  | Returns to Homelessness from 13 to 24 Months |  | Number of Returns in 2 Years |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | FY 2018 | \% of Returns | FY 2018 | \% of Returns | FY 2018 | \% of Returns | FY 2018 | \% of Returns |
| Exit was from SO | 42 | 6 | 14\% | 3 | 7\% | 7 | 17\% | 16 | 38\% |
| Exit was from ES | 269 | 25 | 9\% | 15 | 6\% | 18 | 7\% | 58 | 22\% |
| Exit was from TH | 71 | 16 | 23\% | 7 | 10\% | 5 | 7\% | 28 | 39\% |
| Exit was from SH | 8 | 4 | 50\% | 0 | 0\% | 0 | 0\% | 4 | 50\% |
| Exit was from PH | 301 | 23 | 8\% | 5 | 2\% | 20 | 7\% | 48 | 16\% |
| TOTAL Returns to Homelessness | 691 | 74 | 11\% | 30 | 4\% | 50 | 7\% | 154 | 22\% |

## Measure 3: Number of Homeless Persons

Metric 3.1 - Change in PIT Counts

## 2019 HDX Competition Report

## FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

|  | January 2017 <br> PIT Count | January 2018 <br> PIT Count | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Total PIT Count of sheltered and unsheltered persons | 349 | 375 | 26 |
| Emergency Shelter Total | 228 | 256 | 28 |
| Safe Haven Total | 19 | 19 | 0 |
| Transitional Housing Total | 55 | 56 | 1 |
| Total Sheltered Count | 302 | 331 | 29 |
| Unsheltered Count | 47 | 44 | -3 |

Metric 3.2 - Change in Annual Counts
This measures the change in annual counts of sheltered homeless persons in HMIS.

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Unduplicated Total sheltered homeless persons | 1722 | 1473 | -249 |
| Emergency Shelter Total | 1582 | 1371 | -211 |
| Safe Haven Total | 78 | 0 | -78 |
| Transitional Housing Total | 135 | 134 | -1 |

## 2019 HDX Competition Report <br> FY2018 - Performance Measurement Module (Sys PM)

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 - Change in earned income for adult system stayers during the reporting period

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Number of adults (system stayers) | 126 | 181 | 55 |
| Number of adults with increased earned income | 9 | 15 | 6 |
| Percentage of adults who increased earned income | $7 \%$ | $8 \%$ | $1 \%$ |

Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Number of adults (system stayers) | 126 | 181 | 55 |
| Number of adults with increased non-employment cash income | 23 | 41 | 18 |
| Percentage of adults who increased non-employment cash income | $18 \%$ | $23 \%$ | $5 \%$ |

Metric 4.3 - Change in total income for adult system stayers during the reporting period

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Number of adults (system stayers) | 126 | 181 | 55 |
| Number of adults with increased total income | 29 | 48 | 19 |
| Percentage of adults who increased total income | $23 \%$ | $27 \%$ | $4 \%$ |

## 2019 HDX Competition Report

## FY2018 - Performance Measurement Module (Sys PM)

Metric 4.4 - Change in earned income for adult system leavers

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Number of adults who exited (system leavers) | 162 | 128 | -34 |
| Number of adults who exited with increased earned income | 22 | 10 | -12 |
| Percentage of adults who increased earned income | $14 \%$ | $8 \%$ | $-6 \%$ |

Metric 4.5 - Change in non-employment cash income for adult system leavers

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Number of adults who exited (system leavers) | 162 | 128 | -34 |
| Number of adults who exited with increased non-employment cash <br> income | 22 | 15 | -7 |
| Percentage of adults who increased non-employment cash income | $14 \%$ | $12 \%$ | $-2 \%$ |

Metric 4.6 - Change in total income for adult system leavers

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Number of adults who exited (system leavers) | 162 | 128 | -34 |
| Number of adults who exited with increased total income | 42 | 23 | -19 |
| Percentage of adults who increased total income | $26 \%$ | $18 \%$ | $-8 \%$ |

## 2019 HDX Competition Report

## FY2018 - Performance Measurement Module (Sys PM)

## Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Person with entries into ES, SH or TH during the reporting <br> period. | 1491 | 1288 | -203 |
| Of persons above, count those who were in ES, SH, TH or any PH <br> within 24 months prior to their entry during the reporting year. | 308 | 296 | -12 |
| Of persons above, count those who did not have entries in ES, SH, TH <br> or PH in the previous 24 months. (i.e. Number of persons <br> experiencing homelessness for the first time) | 1183 | 992 | -191 |

Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Person with entries into ES, SH, TH or PH during the <br> reporting period. | 1803 | 1508 | -295 |
| Of persons above, count those who were in ES, SH, TH or any PH <br> within 24 months prior to their entry during the reporting year. | 447 | 418 | -29 |
| Of persons above, count those who did not have entries in ES, SH, TH <br> or PH in the previous 24 months. (i.e. Number of persons <br> experiencing homelessness for the first time.) | 1356 | 1090 | -266 |

## 2019 HDX Competition Report <br> FY2018 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a. 1 - Change in exits to permanent housing destinations

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Persons who exit Street Outreach | 215 | 132 | -83 |
| Of persons above, those who exited to temporary \& some institutional <br> destinations | 7 | 5 | -2 |
| Of the persons above, those who exited to permanent housing <br> destinations | 90 | 45 | -45 |
| $\%$ Successful exits | $45 \%$ | $38 \%$ | $-7 \%$ |

Metric 7b. 1 - Change in exits to permanent housing destinations

## 2019 HDX Competition Report

## FY2018 - Performance Measurement Module (Sys PM)

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Persons in ES, SH, TH and PH-RRH who exited, plus <br> persons in other PH projects who exited without moving into housing | $\mathbf{1 4 5 7}$ | 1347 | -110 |
| Of the persons above, those who exited to permanent housing <br> destinations | 420 | 433 | 13 |
| $\%$ Successful exits | $29 \%$ | $32 \%$ | $3 \%$ |

Metric 7b. 2 - Change in exit to or retention of permanent housing

|  | Submitted <br> FY 2017 | FY 2018 | Difference |
| :--- | :---: | :---: | :---: |
| Universe: Persons in all PH projects except PH-RRH | 286 | 258 | -28 |
| Of persons above, those who remained in applicable PH projects and <br> those who exited to permanent housing destinations | 271 | 230 | -41 |
| $\%$ Successful exits/retention | $95 \%$ | $89 \%$ | $-6 \%$ |

## 2019 HDX Competition Report

## FY2018 - SysPM Data Quality

## LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## 2019 HDX Competition Report <br> FY2018 - SysPM Data Quality

|  | All ES, SH |  |  |  | All TH |  |  |  | All PSH, OPH |  |  |  | All RRH |  |  |  | All Street Outreach |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & 2014- \\ & 2015 \end{aligned}$ | $\begin{aligned} & 2015- \\ & 2016 \end{aligned}$ | $\begin{aligned} & 2016- \\ & 2017 \end{aligned}$ | $\begin{aligned} & 2017- \\ & 2018 \end{aligned}$ | $\begin{aligned} & 2014- \\ & 2015 \end{aligned}$ | $\begin{aligned} & 2015- \\ & 2016 \end{aligned}$ | $\begin{aligned} & 2016- \\ & 2017 \end{aligned}$ | $\begin{aligned} & 2017- \\ & 2018 \end{aligned}$ | $\begin{aligned} & 2014- \\ & 2015 \end{aligned}$ | $\begin{aligned} & 2015- \\ & 2016 \end{aligned}$ | $\begin{aligned} & \text { 2016- } \\ & 2017 \end{aligned}$ | $\begin{aligned} & 2017- \\ & 2018 \end{aligned}$ | $\begin{aligned} & 2014- \\ & 2015 \end{aligned}$ | $\begin{aligned} & 2015- \\ & 2016 \end{aligned}$ | $\begin{gathered} 2016- \\ 2017 \end{gathered}$ | $\begin{gathered} 2017- \\ 2018 \end{gathered}$ | $\begin{aligned} & 2014- \\ & 2015 \end{aligned}$ | $\begin{aligned} & 2015- \\ & 2016 \end{aligned}$ | $\begin{aligned} & 2016- \\ & 2017 \end{aligned}$ | $\begin{aligned} & 2017- \\ & 2018 \end{aligned}$ |
| 1. Number of nonDV Beds on HIC | 439 | 399 | 333 | 323 | 87 | 105 | 73 | 61 | 350 | 374 | 483 | 541 | 138 | 261 | 209 | 172 |  |  |  |  |
| 2. Number of HMIS Beds | 315 | 383 | 244 | 251 | 82 | 105 | 73 | 61 | 263 | 374 | 483 | 305 | 0 | 261 | 209 | 172 |  |  |  |  |
| 3. HMIS <br> Participation Rate from HIC ( \% ) | 71.75 | 95.99 | 73.27 | 77.71 | 94.25 | 100.00 | 100.00 | 100.00 | 75.14 | 100.00 | 100.00 | 56.38 | 0.00 | 100.00 | 100.00 | 100.00 |  |  |  |  |
| 4. Unduplicated Persons Served (HMIS) | 1658 | 1510 | 968 | 1409 | 177 | 182 | 90 | 116 | 383 | 342 | 314 | 347 |  |  | 173 | 496 |  |  | 84 | 241 |
| 5. Total Leavers (HMIS) | 1496 | 1342 | 791 | 1011 | 114 | 122 | 45 | 74 | 119 | 85 | 38 | 78 |  |  | 143 | 384 |  |  | 62 | 162 |
| 6. Destination of Don't Know, Refused, or Missing (HMIS) | 73 | 81 | 72 | 370 | 8 | 8 | 3 | 2 | 20 | 8 | 6 | 10 |  |  | 2 | 17 |  |  | 29 | 91 |
| 7. Destination Error Rate (\%) | 4.88 | 6.04 | 9.10 | 36.60 | 7.02 | 6.56 | 6.67 | 2.70 | 16.81 | 9.41 | 15.79 | 12.82 |  |  | 1.40 | 4.43 |  |  | 46.77 | 56.17 |

## 2019 HDX Competition Report

Submission and Count Dates for LA-502 - Shreveport, Bossier/Northwest Louisiana CoC


Report Submission Date in HDX

|  | Submitted On | Met Deadline |
| :--- | :---: | :---: |
| 2019 PIT Count Submittal Date | $4 / 29 / 2019$ | Yes |
| 2019 HIC Count Submittal Date | $4 / 29 / 2019$ | Yes |
| 2018 System PM Submittal Date | $5 / 31 / 2019$ | Yes |

## Louisiana Housing Corporation

September 26, 2019
Ms. Christa Pazzaglia
Hope Connections, Inc.
2350 Levy Street
Shreveport, LA 71103
Dear Ms. Pazzaglia,
The Louisiana Housing Authority has both general and limited housing preferences for Housing Choice Vouchers and those preferences are:
$\left.\begin{array}{|l|l|}\hline \text { Preference } & \text { Points } \\ \hline \text { 1. Applicants in Tax Credit or other units designated for } \\ \text { PSH under the Road Home Program. }\end{array}\right) \mathbf{1 5}$-Absolute preference

All households must be PSH-eligible.
*Persons in this preference category will receive 8 preference points until the total number of persons served in this category reaches 200 participants. At that point, such persons will receive 2 preference points.
**Persons in the preference category will receive 8 preference points until the total number of persons served in this category is 6 participants.

New Admissions Data for 2018

- 159 New Admissions
- Of 159,31 applicants were experiencing homelessness at entry
- Percentage: $19.49 \%$

If you have any questions, please feel free to contact me at cparker@lhc.la.gov.
Thank you,
Chawura Parke
Chawuna Parker
Program Manager
Louisiana Housing Authority

# Vulnerability Index - <br> Service Prioritization Decision Assistance Tool <br> (VI-SPDAT) 

## Prescreen Triage Tool for Single Adults

AMERICAN VERSION 2.0
©2015 OrgCode Consulting Inc. and Community Solutions. All rights reserved.
1 (800) 355-0420 info@orgcode.com www.orgcode.com

## Welcome to the SPDAT Line of Products

The Service Prioritization Decision Assistance Tool (SPDAT) has been around in various incarnations for over a decade, before being released to the public in 2010. Since its initial release, the use of the SPDAT has been expanding exponentially and is now used in over one thousand communities across the United States, Canada, and Australia.

More communities using the tool means there is an unprecedented demand for versions of the SPDAT, customized for specific client groups or types of users. With the release of SPDAT V4, there have been more current versions of SPDAT products than ever before.

## VI-SPDAT Series

The Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) was developed as a pre-screening tool for communities that are very busy and do not have the resources to conduct a full SPDAT assessment for every client. It was made in collaboration with Community Solutions, creators of the Vulnerability Index, as a brief survey that can be conducted to quickly determine whether a client has high, moderate, or low acuity. The use of this survey can help prioritize which clients should be given a full SPDAT assessment first. Because it is a self-reported survey, no special training is required to use the VI-SPDAT.

## Current versions available:

- VI-SPDAT V 2.0 for Individuals
- VI-SPDAT V 2.0 for Families
- VI-SPDAT V 1.0 for Youth

> All versions are available online at

> www.orgcode.com/products/vi-spdat/

## SPDAT Series

The Service Prioritization Decision Assistance Tool (SPDAT) was developed as an assessment tool for frontline workers at agencies that work with homeless clients to prioritize which of those clients should receive assistance first. The SPDAT tools are also designed to help guide case management and improve housing stability outcomes. They provide an in-depth assessment that relies on the assessor's ability to interpret responses and corroborate those with evidence. As a result, this tool may only be used by those who have received proper, up-to-date training provided by OrgCode Consulting, Inc. or an OrgCode certified trainer.

## Current versions available:

- SPDAT V 4.0 for Individuals
- SPDAT V 2.0 for Families
- SPDAT V 1.0 for Youth

Information about all versions is available online at
www.orgcode.com/products/spdat/

## SPDAT Training Series

To use the SPDAT, training by OrgCode or an OrgCode certified trainer is required. We provide training on a wide variety of topics over a variety of mediums.

The full-day in-person SPDAT Level 1 training provides you the opportunity to bring together as many people as you want to be trained for one low fee. The webinar training allows for a maximum of 15 different computers to be logged into the training at one time. We also offer online courses for individuals that you can do at your own speed.

The training gives you the manual, case studies, application to current practice, a review of each component of the tool, conversation guidance with prospective clients - and more!

## Current SPDAT training available:

- Level 0 SPDAT Training: VI-SPDAT for Frontline Workers
- Level 1 SPDAT Training: SPDAT for Frontline Workers
- Level 2 SPDAT Training: SPDAT for Supervisors
- Level 3 SPDAT Training: SPDAT for Trainers


## Other related training available:

- Excellence in Housing-Based Case Management
- Coordinated Access \& Common Assessment
- Motivational Interviewing
- Objective-Based Interactions

More information about SPDAT training, including pricing, is available online at
http://www.orgcode.com/product-category/training/spdat/

## Administration

| Interviewer's Name | Agency | OTeam <br> OStaff <br> Ovolunteer |
| :---: | :---: | :---: |
| Survey Date | Survey Time | Survey Location |
| DD/MM/YYYY $\qquad$ $\qquad$ | -- - - |  |

## Opening Script

Every assessor in your community regardless of organization completing the VI-SPDAT should use the same introductory script. In that script you should highlight the following information:

- the name of the assessor and their affiliation (organization that employs them, volunteer as part of a Point in Time Count, etc.)
- the purpose of the VI-SPDAT being completed
- that it usually takes less than 7 minutes to complete
- that only "Yes," "No," or one-word answers are being sought
- that any question can be skipped or refused
- where the information is going to be stored
- that if the participant does not understand a question or the assessor does not understand the question that clarification can be provided
- the importance of relaying accurate information to the assessor and not feeling that there is a correct or preferred answer that they need to provide, nor information they need to conceal


## Basic Information

| First Name | Nickname |  | Last Name |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| In what language do you feel best able to express yourself? |  |  |  |  |  |
| Date of Birth |  | Social Security Number | Consent to participate |  |  |
| DD/MM/YYYY ___ /___ |  |  | OYes | ON |  |
| IF THE PERSON IS 60 YEARS OF AGE OR OLDER, THEN SCORE 1. |  |  |  |  | SCORE: |
|  |  |  |  |  | 0 |

## A. History of Housing and Homelessness

| 1. Where do you sleep most frequently? (check one) | Shelters Transitional Housing Safe Haven Outdoors Other (specify): |  |
| :---: | :---: | :---: |
|  | $\bigcirc$ Refused |  |
| IF THE PERSON ANSWERS ANYTHING OTHER THAN "SHELTER", OR "SAFE HAVEN", THEN SCORE 1. | NSITIONAL HOUSING", | SCORE: |
| 2. How long has it been since you lived in permanent stable housing? | Years $\square$ Refused |  |
| 3. In the last three years, how many times have you been homeless? | - $\square$ Refused |  |
| IF THE PERSON HAS EXPERIENCED 1 OR MORE CONSECUTIVE AND/OR 4+ EPISODES OF HOMELESSNESS, THEN SCORE 1. | OF HOMELESSNESS, | SCORE: |

## B. Risks

4. In the past six months, how many times have you...
a) Received health care at an emergency department/room? $\qquad$ - Refused
b) Taken an ambulance to the hospital? - Refused
c) Been hospitalized as an inpatient? $\qquad$ - Refused
d) Used a crisis service, including sexual assault crisis, mental $\qquad$ - Refused health crisis, family/intimate violence, distress centers and suicide prevention hotlines?
e) Talked to police because you witnessed a crime, were the victim $\qquad$ - Refused of a crime, or the alleged perpetrator of a crime or because the police told you that you must move along?
f) Stayed one or more nights in a holding cell, jail or prison, whether $\qquad$ - Refused that was a short-term stay like the drunk tank, a longer stay for a more serious offence, or anything in between?

## IF THE TOTAL NUMBER OF INTERACTIONS EQUALS 4 OR MORE, THEN SCORE 1 FOR EMERGENCY SERVICE USE.

5. Have you been attacked or beaten up since you've become
aY aN aRefused homeless?
6. Have you threatened to or tried to harm yourself or anyone

QY
aN
I Refused else in the last year?

IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF HARM.
7. Do you have any legal stuff going on right now that may result $\mathbf{O Y} \mathbf{O N}$ Refused in you being locked up, having to pay fines, or that make it more difficult to rent a place to live?

| IF "YES," THEN SCORE 1 FOR LEGAL ISSUES. | SCORE: |
| :--- | :---: |

8. Does anybody force or trick you to do things that you do not want to do?
9. Do you ever do things that may be considered to be risky

OY ON ORefused like exchange sex for money, run drugs for someone, have unprotected sex with someone you don't know, share a needle, or anything like that?

OY ON Refused

## IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF EXPLOITATION.

## C. Socialization \& Daily Functioning

10. Is there any person, past landlord, business, bookie, dealer, or government group like the IRS that thinks you owe them money?
11. Do you get any money from the government, a pension, an inheritance, working under the table, a regular job, or anything like that?
12. Are you currently able to take care of basic needs like bathing, $\quad$ Y $\quad$ ON $\mathbf{N}$ Refused changing clothes, using a restroom, getting food and clean water and other things like that?

| IF "NO," THEN SCORE 1 FOR SELF-CARE. | SCORE: |
| :--- | :---: |

14.Is your current homelessness in any way caused by a QY QN QRefused relationship that broke down, an unhealthy or abusive relationship, or because family or friends caused you to become evicted?


## D. Wellness

15. Have you ever had to leave an apartment, shelter program, or other place you were staying because of your physical health?
16. Do you have any chronic health issues with your liver, kidneys, 0 Y ON D Refused stomach, lungs or heart?
17. If there was space available in a program that specifically

O Y O N Refused assists people that live with HIV or AIDS, would that be of interest to you?
18. Do you have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you'd need help?
19. When you are sick or not feeling well, do you avoid getting help?
20. FOR FEMALE RESPONDENTS ONLY: Are you currently pregnant?


SCORE:
21. Has your drinking or drug use led you to being kicked out of

OY ON ORefused an apartment or program where you were staying in the past?
22. Will drinking or drug use make it difficult for you to stay

OY ON O Refused housed or afford your housing?

IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR SUBSTANCE USE.
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR PHYSICAL HEALTH.
23. Have you ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:
a) A mental health issue or concern?
OY ON

D Refused
b) A past head injury?
c) A learning disability, developmental disability, or other impairment?
24. Do you have any mental health or brain issues that would
OY ON ORefused

OY ON ORefused
make it hard for you to live independently because you'd need help?

OY ON ORefused

## SCORE:

IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR MENTAL HEALTH.
25. Are there any medications that a doctor said you should be
taking that, for whatever reason, you are not taking? $\quad$ OY

## Scoring Summary

| DOMAIN | SUBTOTAL |  |  | RESULTS |
| :---: | :---: | :---: | :---: | :---: |
| PRE-SURVEY | 0 | 11 | Score: Recommendation: |  |
| A. HISTORY OF HOUSING \& HOMELESSNESS | 1 | 12 | 0-3: | no housing intervention |
| B. RISKS | 0 | 14 |  | an assessment for Rapid |
| C. SOCIALIZATION \& DAILY FUNCTIONS | 0 | 14 |  | Re-Housing |
| D. WELLNESS | 0 | 16 | 8+: | an assessment for Permanent |
| GRAND TOTAL: | 0 | /17 |  | Supportive Housing/Housing First |

## Follow-Up Questions

| On a regular day, where is it easiest to find you and what time of day is easiest to do so? | place: <br> time: $\qquad$ or Night |  |  |
| :---: | :---: | :---: | :---: |
| Is there a phone number and/or email where someone can safely get in touch with you or leave you a message? | phone: _) $\qquad$ $\qquad$ $\qquad$ <br> email: $\qquad$ |  |  |
| Ok, now l'd like to take your picture so that it is easier to find you and confirm your identity in the future. May I do so? | Q Yes | ONo | - Refused |

Communities are encouraged to think of additional questions that may be relevant to the programs being operated or your specific local context. This may include questions related to:

- military service and nature of - legal status in country discharge
- ageing out of care
- mobility issues
- income and source of it
- current restrictions on where a person can legally reside
- children that may reside with the adult at some point in the future
- safety planning


## Appendix A: About the VI-SPDAT

The HEARTH Act and federal regulations require communities to have an assessment tool for coordinated entry - and the VI-SPDAT and SPDAT meet these requirements. Many communities have struggled to comply with this requirement, which demands an investment of considerable time, resources and expertise. Others are making it up as they go along, using "gut instincts" in lieu of solid evidence. Communities need practical, evidence-informed tools that enhance their ability to to satisfy federal regulations and quickly implement an effective approach to access and assessment. The VI-SPDAT is a first-of-its-kind tool designed to fill this need, helping communities end homelessness in a quick, strategic fashion.

## The VI-SPDAT

The VI-SPDAT was initially created by combining the elements of the Vulnerability Index which was created and implemented by Community Solutions broadly in the 100,000 Homes Campaign, and the SPDAT Prescreen Instrument that was part of the Service Prioritization Decision Assistance Tool. The combination of these two instruments was performed through extensive research and development, and testing. The development process included the direct voice of hundreds of persons with lived experience.

The VI-SPDAT examines factors of current vulnerability and future housing stability. It follows the structure of the SPDAT assessment tool, and is informed by the same research backbone that supports the SPDAT - almost 300 peer reviewed published journal articles, government reports, clinical and quasi-clinical assessment tools, and large data sets. The SPDAT has been independently tested, as well as internally reviewed. The data overwhelmingly shows that when the SPDAT is used properly, housing outcomes are better than when no assessment tool is used.

The VI-SPDAT is a triage tool. It highlights areas of higher acuity, thereby helping to inform the type of support and housing intervention that may be most beneficial to improve long term housing outcomes. It also helps inform the order - or priority - in which people should be served. The VI-SPDAT does not make decisions; it informs decisions. The VI-SPDAT provides data that communities, service providers, and people experiencing homelessness can use to help determine the best course of action next.

## Version 2

Version 2 builds upon the success of Version 1 of the VI-SPDAT with some refinements. Starting in August 2014, a survey was launched of existing VI-SPDAT users to get their input on what should be amended, improved, or maintained in the tool. Analysis was completed across all of these responses. Further research was conducted. Questions were tested and refined over several months, again including the direct voice of persons with lived experience and frontline practitioners. Input was also gathered from senior government officials that create policy and programs to help ensure alignment with guidelines and funding requirements.

You will notice some differences in Version 2 compared to Version 1. Namely:

- it is shorter, usually taking less than 7 minutes to complete;
- subjective elements through observation are now gone, which means the exact same instrument can be used over the phone or in-person;
- medical, substance use, and mental health questions are all refined;
- you can now explicitly see which component of the full SPDAT each VI-SPDAT question links to; and,
- the scoring range is slightly different (Don't worry, we can provide instructions on how these relate to results from Version 1).


## Appendix B: Where the VI-SPDAT is being used in the United States

Since the VI-SPDAT is provided completely free of charge, and no training is required, any community is able to use the VI-SPDAT without the explicit permission of Community Solutions or OrgCode Consulting, Inc. As a result, the VI-SPDAT is being used in more communities than we know of. It is also being used in Canada and Australia.


A partial list of continua of care (CoCs) in the US where we know the VI-SPDAT is being used includes:

## Alabama

Parts of Alabama Balance of State

## Arizona

- Statewide

California

- San Jose/ Santa Clara City \& County
San Francisco
- Oakland/Alameda County
- Sacramento City \& County
- Richmond/Contra Costa County
- Watsonville/Santa Cruz City \& County
- Fresno/Madera County
- Napa City \& County
- Los Angeles City \& County
- San Diego
- Santa Maria/Santa Barbara

County
Bakersfield/Kern County

- Pasadena
- Riverside City \& County

Glendale

- San Luis Obispo County

Colorado

- Metropolitan Denver Homeless Initiative
Parts of Colorado Balance of State


## Connecticut

- Hartford
- Bridgeport/Stratford/Fairfield
- Connecticut Balance of State
- Norwalk/Fairfield County
- Stamford/Greenwich
- City of Waterbury


## District of Columbia

- District of Columbia


## Florida

- Sarasota/Bradenton/ Manatee, Sarasota Counties
- Tampa/Hillsborough County
- St. Petersburg/Clearwater/ Largo/Pinellas County
- Tallahassee/Leon County
- Orlando/Orange, Osceola, Seminole Counties
- Gainesville/Alachua, Putnam Counties
- Jacksonville-Duval, Clay Counties
- Palm Bay/Melbourne/Brevard County
- Ocala/Marion County
- Miami/Dade County
- West Palm Beach/Palm Beach County


## Georgia

- Atlanta County
- Fulton County
- Columbus-Muscogee/Russell County
- Marietta/Cobb County
- DeKalb County

Hawaii

- Honolulu

Illinois

- Rockford/Winnebago, Boone Counties
- Waukegan/North Chicago/ Lake County
- Chicago
- Cook County
lowa
- Parts of Iowa Balance of State Kansas
- Kansas City/Wyandotte County


## Kentucky

- Louisville/Jefferson County


## Louisiana

- Lafayette/Acadiana
- Shreveport/Bossier/

Northwest

- New Orleans/Jefferson Parish
- Baton Rouge
- Alexandria/Central Louisiana CoC


## Massachusetts

- Cape Cod Islands
- Springfield/Holyoke/

Chicopee/Westfield/Hampden County
Maryland

- Baltimore City
- Montgomery County


## Maine

## Statewid

Michigan

- Statewide


## Minnesota

- Minneapolis/Hennepin County
- Northwest Minnesota
- Moorhead/West Central

Minnesota

- Southwest Minnesota


## Missouri

- St. Louis County
- St. Louis City
- Joplin/Jasper, Newton Counties
- Kansas City/Independence/ Lee's Summit/Jackson County
- Parts of Missouri Balance of State


## Mississippi

- Jackson/Rankin, Madison Counties
- Gulf Port/Gulf Coast Regional


## North Carolina

- Winston Salem/Forsyth County
- Asheville/Buncombe County
- Greensboro/High Point


## North Dakota

- Statewide


## Nebraska

- Statewide


## New Mexico

## - Statewide

## Nevada

- Las Vegas/Clark County


## New York

- New York City
- Yonkers/Mount Vernon/New Rochelle/Westchester County


## Ohio

- Toledo/Lucas County
- Canton/Massillon/Alliance/ Stark County


## Oklahoma

- Tulsa City \& County/Broken Arrow
- Oklahoma City
- Norman/Cleveland County


## Pennsylvania

- Philadelphia
- Lower Marion/Norristown/ Abington/Montgomery County
Allentown/Northeast Pennsylvania
- Lancaster City \& County
- Bristol/Bensalem/Bucks

County

- Pittsburgh/McKeesport/Penn Hills/Allegheny County


## Rhode Island <br> Statewide

## South Carolina

- Charleston/Low Country
- Columbia/Midlands


## Tennessee

Chattanooga/Southeast
Tennessee

- Memphis/Shelby County
- Nashville/Davidson County


## Texas

- San Antonio/Bexar County
- Austin/Travis County
- Dallas City \& County/Irving
- Fort Worth/Arlington/Tarrant County
- El Paso City and County
- Waco/McLennan County
- Texas Balance of State
- Amarillo
- Wichita Falls/Wise, Palo Pinto Wichita, Archer Counties
- Bryan/College Station/Brazos Valley
- Beaumont/Port Arthur/South East Texas


## Utah

- Statewide

Virginia

- Richmond/Henrico, Chesterfield, Hanover Counties
- Roanoke City \& County/Salem
- Virginia Beach
- Portsmouth
- Virginia Balance of State
- Arlington County

Washington

- Seattle/King County
- Spokane City \& County

Wisconsin

- Statewide

West Virginia

- Statewide

Wyoming

- Wyoming Statewide is in the process of implementing




# Racial Disparity Summary <br> LA-502 Northwest Louisiana 

$1 / 1 / 2018$ to $12 / 31 / 2018$

The CoC ran the HUD CoC Analysis Tool for Racial Disparity and the NAEH Racial Disparities Tool. Outcomes were nearly identical for both tools. Northwest Louisiana has a very small (3\%) Hispanic population, therefore, we primarily looked at the Black/White racial disparity outcomes. It is also worth noting that although our seven parish region has Black / White ratio of B 39\% / W 56\%, our largest city, Shreveport, has a Black / White ratio of B 56\% / W 37\%. Our CoC conducts extensive rural outreach, however, the majority of those experiencing homelessness identify as living in Shreveport.

We found that although the Black / White popuation ratio is B $39 \%$ / $\mathrm{W} 56 \%$, the ratio of those experiencing homelessness is $\mathrm{B} 62 \% / \mathrm{W} 31 \%$. There is an even higher disparity ratio when it comes to families with the ratio being B $73 \%$ / W 11\%. For those entering Permanent Housing we found a fairly even ratio to that of those experiencing homelessness with a ratio of B 67\% / W 27\%. However, when it came to those who return to homelessness the ratio shows a much greater disparity of B 75\% / W $25 \%$.

Our CoC will form a CoC Board Committee to examine solutions to racial disparity this year. But, our initial outcomes are as follows:

- The racial ratio of those experiencing homelessness is $10 \%$ higher for Black residents in our largest city, Shreveport.
- There is a very large racial disparity among families experiencing homelessness.
- The ratial ratio of those entering permanent housing mirrors that of those experiencing homelessness.
- There is a large racial disparity among those returning to homelessness.


## Racial Equity Tool

|  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Start Date: | 1/1/2018 | End Date: | 12/31/2018 |  |  |
|  |  |  |  |  |  |
| 1-Who Ex | xperiences Home | elessness? |  |  |  |
| Enter the und | duplicated total numb | ber of people in HMI | IS for each racial and | ethnic group belo |  |
| White | African American | Native American | All Other Races | Total |  |
| 704 | 1343 | 11 | 96 | 2154 |  |
| 33\% | 62\% | 1\% | 4\% |  |  |
|  |  |  |  |  |  |
| Hispanic | Not Hispanic | Total |  |  |  |
| 43 | 2111 | 2154 |  |  |  |
| 2\% | 98\% |  |  |  |  |
|  |  |  |  |  |  |


| 2-Who Gets into Crisis Housing? |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Enter the total number of each group entering Emergency Shelter |  |  |  | Total |
| White | African American | Native American | All Other Races |  |
| 464 | 914 | 7 | 75 | 1460 |
| 32\% | 63\% | 0\% | 5\% |  |
|  |  |  |  |  |
| Hispanic | Not Hispanic | Total |  |  |
| 31 | 1429 | 1460 |  |  |
| 2\% | 98\% |  |  |  |
|  |  |  |  |  |
| Enter the total number of each group entering Transitional Housing |  |  |  |  |
| White | African American | Native American | All Other Races | Total |
| 63 | 89 | 0 | 3 | 155 |
| 41\% | 57\% | 0\% | 2\% |  |
|  |  |  |  |  |
| Hispanic | Not Hispanic | Total |  |  |
| 4 | 151 | 155 |  |  |
| 3\% | 97\% |  |  |  |


| 3-Who Gets into Permanent Housing? |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Enter the total number of exits to Permanent Housing from all project types by group |  |  |  |  |
| White | African American | Native American | All Other Races | Total |
| 208 | 522 | 4 | 41 | 775 |
| 27\% | 67\% | 1\% | 5\% |  |
| Hispanic | Not Hispanic | Total |  |  |
| 8 | 767 | 775 |  |  |
| 1\% | 99\% |  |  |  |
| 4-Who Returns to Homelessness? |  |  |  |  |
| Enter the total number of returns to homelessness by race below |  |  |  |  |
| White | African American | Native American | All Other Races | Total |
| 5 | 15 | 0 | 0 | 20 |
| 25\% | 75\% | 0\% | 0\% |  |
| Hispanic | Not Hispanic | Total |  |  |
| 0 | 20 | 20 |  |  |
| 0\% | 100\% |  |  |  |

